

Carl Bernofsky
109 Southfield Road, Apt. 51H
Shreveport, LA 71105

September 28, 2015

David A. Montoya, Inspector General
U.S. Department of Housing and Urban Development
Office of Inspector General
451 7th Street, SW
Washington, DC 20410

Re: Road Home Program

Dear Mr. Montoya:

This letter is a plea for your Office to investigate the support my wife and I were denied because of the negligence of the agencies entrusted to carry out the mission of the Road Home program. I understand from recent press reports that the Department of Housing and Urban Development, which financed the program, is making policy changes intended to assist former homeowners and to address the fraud that has been going on for years.

Our uncompensated Katrina losses, for which we were eligible but never compensated, occurred because the Road Home program lost our records, and we were never contacted or informed when new eligibility rules were later established. Our early inquiry to the Road Home Appeals Department (Encl. 1) was ignored despite our eligibility (Encl. 2), and even letters to officers at the Office of Community Development (Encl. 3) and Louisiana Recovery Authority (Encl. 4) went unanswered.

By the time we realized that we were eligible, we had missed a deadline to apply. We were informed by Senator Mary Landrieu that we could apply for an exemption to that deadline, but the Office of Community Development would not honor that request. There is reason to suspect that malfeasance or improper conduct was involved.

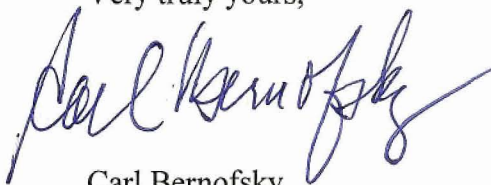
We sued over the negligence of the Road Home program, but the Court ruled that the defendants, acting on behalf of the state, had immunity for their actions, even if they were negligent or in error. There was never a question of ICF Emergency Management Services's negligence or of the value of our loss, which was more than \$89,000. For us, it was a second, devastating Louisiana experience. We are currently living in the same small Shreveport apartment that we eventually found after evacuating New Orleans, where we had lived for 30 years prior to the storm.

My website, <http://www.carlbernofsky.com>, has a detailed description of the case, *Bernofsky v. Road Home, et al.*, Case No. 09-1919, which was filed *pro-se* on November 13, 2009 in U.S. District Court for the Western District of Louisiana.

We turned to the courts in expectation that the defendants would be required to simply fulfill those terms of the Road Home program that applied to our situation. The dismissal of our case on the basis of immunity was disappointing inasmuch as support still seems to be available for others.

Any assistance that you can give us would be greatly appreciated.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Carl Bernofsky", with a long, sweeping horizontal stroke extending to the right.

Carl Bernofsky

Tel: (318) 869-3871

- Enc:
1. Road Home Appeals Department, August 19, 2008
 2. LRA Action Plan, November 5, 2008
 3. Letter to Paul Catrou of OCD, November 11, 2008
 4. Letter to David Voelker of LRA, July 6, 2009

cc: Joseph Clarke, Assistant IG, Office of Investigation
Nicholas Padilla, Deputy Assistant IG, Office of Investigation

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PS Form 3800, August 2006

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